



Heli-One Supports Macquarie With Records Digitization Program

March 9, 2023 - Heli-One, a leading provider of helicopter maintenance, repair, and overhaul (MRO) services, has developed a records digitization program for Macquarie which will modernize and streamline technical documentation processes and give back valuable hours of productive time. Macquarie will benefit from Heli-One's experienced team and advanced knowledge of technical records systems to modernize their documentation repository, improve efficiency and mitigate the risk of physical record loss.

Macquarie is a global aviation lessor with an extensive customer and aircraft list. They finance or lease helicopters covering four OEMs and 13 helicopter types. Their customers may require a quick turnaround on aircraft delivery and the need for a nimble and accessible technical records program was important.

Heli-One will facilitate the digitization and consolidation of technical records, utilizing industry-leading aviation software, and will implement an indexation system for ease of retrieval. Through the program, Macquarie stakeholders will be able to have real time access to all aircraft records with the benefits of a modern catalogue system (index, sort, filter, flag). Additional program aspects include aircraft redelivery records support, reviewing records and liaising with the customer and lessor to reconcile issues in advance of technical acceptance.

"Our team is excited to demonstrate their skills on this critical aspect of aircraft maintenance. Efficient and well managed technical records-keeping is extremely important to an organization such as Macquarie, which relies on these systems to ensure they can be quick and responsive to their customer needs," said Carolyn Forsyth, General Manager of Sales, Commercial & Customer Support.

Technical records management is one element offered under Heli-One's latest service offering, Sky Support: a tailored menu of offerings that go beyond traditional MRO support to meet the modern fleet owner's needs in a dynamic aviation environment. For more information, visit: [Heli-One.com/services/Sky-Support](https://www.heli-one.com/services/Sky-Support)

About Heli-One

Heli-One has MRO operations in Richmond, Canada; Delta, Canada; Stavanger, Norway; and Rzeszow, Poland. Heli-One is a leading independent helicopter MRO with certifications and expertise in a broad range of airframes and components from major helicopter and engine manufacturers, including Leonardo, Airbus, Sikorsky, Bell, Safran Helicopter Engines, Pratt & Whitney Canada and General Electric.

Heli-One is a segment of CHC Helicopter, the operating company of CHC Group Ltd. For more information about Heli-One, visit: <https://www.heli-one.com>

Cautionary Note on Forward-Looking Statements

This press release and other statements that we may make contain forward-looking statements. Forward-looking statements are statements that are not historical facts and include statements about our future financial condition and future business plans and expectations. Such forward-looking statements are based upon the current beliefs and expectations of our management, but are subject to risks and uncertainties, which could cause actual results and/or the timing of events to differ materially from those set forth in the forward-looking statements. The forward-looking statements speak only as of the date on which they are made and the Company undertakes no obligation to publicly update such forward-looking statements to reflect subsequent events or circumstances. Should one or more of these risks or uncertainties materialize, or should underlying assumptions prove incorrect, actual outcomes may vary materially from those indicated.

Heli-One Contact

Abby Ali
Mobile: +1 778.999.0073
Abby.ali@heli-one.com