

**PRESS RELEASE – FOR IMMEDIATE RELEASE**



## **Metro Aviation partners with CommLink Network to improve Communication Specialist training**

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Metro Aviation has partnered with CommLink Network to enhance training for its customer communication centers by creating the Metro Program. The Metro Program emphasizes improved training by offering every Metro Aviation operations customer membership to the CommLink Network. This membership will provide each communication center with increased resources and training capabilities to ensure that all Communication Specialists are Certified Flight Coordinators and have the most up-to-date industry information.

“CommLink Network allows us to support our customers in an area where they have identified a gap in their Communication Specialist training,” said Stewart Corbin, Director of Customer Communication Center Training for Metro Aviation. “A highly trained and knowledgeable Communication Specialist is a vital part of our core in supporting each transport request.”

CommLink Network is a web-based training platform that offers specialized individual training, certification, and resources to the Certified Flight Coordinator for rotor-wing, fixed-wing, and critical ground transportation logistics coordination. All training includes resources from instructors who are experts in their field and exceed the requirements for certification and accreditation for a Certified Flight Coordinator. In addition to initial required training, Communications Specialists are provided quarterly continuing education modules which address a variety of topics from Medical Terminology to Crew Resource Management.

CommLink Network also offers all members access to CommConnect, a professional networking platform where Communications Specialists can participate in forum discussions, view informational blogs and employment opportunities, and become familiar with industry programs and communicators with quarterly featured spotlights.

Corbin added, “We can utilize CommLink to support our training efforts by building custom training modules collaboratively. This has been a game-changer for us and enhances our efforts by providing the most current information to our customer communication centers.”

**About Metro Aviation:**

Metro Aviation, Inc., based in Shreveport, Louisiana, United States is a worldwide provider of completion services for all missions and types of helicopters and specializes in the EC135 and EC145 with several Supplemental Type Certificates (STC) developed by the company for these and other aircraft. Metro is an FAA approved repair station, approved Airbus Service Center and FAR Part 135 air medical operations provider at several locations across the United States. The company is privately held and is one of the largest traditional air medical providers in the country. For additional information regarding Metro Aviation, Inc. and any of its products or services, please contact Kristen King Holmes at 318.698.5200 or [kking@metroaviation.com](mailto:kking@metroaviation.com).

**CONTACT**

Kristen King Holmes

Phone: 318.698.5200

Email: [kking@metroaviation.com](mailto:kking@metroaviation.com)